

PEDIATRICS OF BARTLESVILLE, PLLC

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After Hours Telephone Consultations

If you need to reach us after business hours please text the patient's name, date of birth, and physician they see to **918-213-9633**. You will then receive a call back. If you have not heard from us within 20 minutes, please call the number provided.

Please be aware that our office charges for after-hours telephone consultations with either the physician on call or a medical assistant.

We consider after-hours telephone consultations an important service to our patients. When on call, we are available for prompt reply to all messages. We obtain pertinent information from the parents so that the proper medical decision can be made. We are then responsible to formulate the appropriate treatment plan or advise and keep a permanent record of the phone call.

Many evening and late-night phone calls are clearly not urgent. We encourage parents to call with questions during regular office hours. It is obvious that inappropriate and unnecessary nighttime phone calls are discouraged.

Please be aware those people who choose to seek our medical advice and assistance after regular office hours will continue to be charged a professional fee for this service.

These charges are not going to be covered by your insurance.